

Bureau of Workman's Compensation Document

To: Our Worker's Compensation Patient

Welcome to the Lone Star Orthopaedic office. We are pleased to have you as a patient. Our goals are to provide medical treatment for your work-related injury, which will allow you to return to gainful employment as soon as possible. In most instances, if you are off work, I will expect you to be able to return to work in some capacity within three months or earlier. To help expedite the process, we have outlined a few points below to clarify our role in your medical care and your role in the healing process.

1. Your claim must be handled through the following sources:
 - a) Your employer
 - b) Your MCO (medical care organization)
 - c) The local BWC office (513 852-3341 in Cincinnati) or self-insured representative.

Only your medical issues should be addressed at our office. Issues concerning non-medical information, should be directed to the above respective offices.

2. You must bring your BWC card to our office which will contain all of the information we need. If this is a new claim and you don't have a card yet, you must bring in a contact name and phone number from your employer.
3. On arrival, we will obtain a copy of your private insurance, which we will use as a backup in the event that BWC does not cover or denies the claim.
4. Our care for you will be for your medical needs only. We will be your medical advocate. We will not be an advocate for, nor against you with regards to legal or work issues. Again, please focus your questions only on medical issues.
5. You may have or will retain a lawyer for your claim. Any information that your lawyer may need must be requested in writing and the lawyer will be charged for the information supplied and the time for preparation. We will not discuss any legal issues in the office with you regarding your BWC claim or allowance of claim. Your attorney will handle "attorney things" and I will handle "doctor things". If the claim is denied or not allowed, your primary insurance will be billed and if they will not cover the charges, then you as the patient will be billed and responsible for all charges rendered.

BWC FORMS ARE NOT RELEASED TO ATTORNIES, MCO & BWC ONLY.

6. We typically limit our use of narcotics to post-operative care. It is not our responsibility to continue the prescribing patterns of previous physicians from whom you may have received care.

We look forward to serving your medical needs and returning you to your employment as quickly as possible.

Sincerely,

The physicians and staff of Lone Star Orthopaedic

Patient Signature

Date